



EPIC Online Screening Tool Technical Assistance Questions

This frequently asked technical assistance questions (FATAQ) document includes the most commonly asked questions from the EPIC Center Helpdesk and EPIC Center webinars regarding the EPIC Online Screening Tool.

- 1. What is the EPIC Online Screening Tool?** EPIC has developed an online data collection and reporting tool that replicates the screening tools and captures all required data fields. SurveyGizmo is the tool platform.
- 2. How do we sign up to use the EPIC Online Screening Tool?** You can sign up by filling out this brief survey: <https://www.surveymonkey.com/r/EPICtool>.
- 3. Can there be more than one EPIC Online Screening Tool administrator?** Yes. More than one administrator is allowed and encouraged. Please fill out the survey monkey to add additional administrators for your program. <https://www.surveymonkey.com/r/EPICtool>.
- 4. Will Healthy Start programs be able to export raw data from the EPIC Online Screening Tool?** No, Healthy Start programs will not be able to export data directly from the EPIC Online Screening Tool, but EPIC is investigating alternatives for making data exported to DS Federal available to grantees.
- 5. Can the EPIC Online Screening Tool be used to collect data and then later extracted and uploaded into another database?** Yes. EPIC intends to provide a data export to grantees which can be used to upload screening data into a grantee's database. EPIC is investigating options for making this data available and regarding the frequency of reporting.
- 6. If a Healthy Start grantee has a custom database whose changes will take a long time to update, can we upload what we have from our existing database, and use the EPIC Online Screening Tool for the rest?** The EPIC Online Screening Tool is not intended to be used to capture partial data and there is no direct mechanism for linking data from two databases to report to DS Federal. It is meant more as an interim standalone solution while grantees are updating their own databases.
- 7. Is there a way to use the EPIC Online Screening Tool for training purposes?** Yes. The demo login is demo@jsi.com, and the password is *demo123*. Any surveys entered using this login will not be saved.

Healthy Start Tools Support and Assistance

- 8. Who should I contact with screening tool questions?** The HS EPIC Center is available to support grantees with Healthy Start Screening Tools orientation and provide



training and support for the EPIC Online Screening Tool. There will be a combination of live webinars, recorded modules, and phone and email support to Healthy Start grantees.

This training and technical assistance will include detail review of each of the screening tools and their associated benchmarks, assistance with implementation of the web-based option of the screening tools developed by JSI, clarification on benchmark definitions and calculations, and operationalizing quality improvement systems.

1. HS EPIC HelpDesk email: healthystartepic@jsi.com
2. HS EPIC HelpDesk phone: 1-844-225-3713, toll free
 - Monday - Friday from 8:30 AM - 5:00 PM Eastern
3. HS EPIC TA Request: <http://healthystartepic.org/about-hs-epic-center/request-technical-assistance/>
4. HS EPIC Center Website Screening Tools Resources:
<http://healthystartepic.org/healthy-start-implementation/screening-tools/training-and-ta/>



Developed by JSI for the Healthy Start EPIC Center