

# Be Smart – Audit That Chart!

**Presenters:** Mary Beth Cox, MSW, MPH; Virginia Department of Health

## Presentation Objectives

Attendees will...

- Understand what a chart audit is and why it is an important quality assurance tool
- Be able to identify key steps of a chart audit process
- Describe how they would integrate chart audits into their program's quality assurance practices

## Highlights

### The chart audit as part of a quality assurance process

- How to design a chart audit process
- Which charts to select for audit
- Creating a chart audit tool
- Timing considerations for conducting a chart audit

### Results from auditing 30 records

- Strengths and areas for improvement
- Resulting actions and next steps

## Resources

*(These are medical in nature but the concepts can translate and apply to any health area)*

- [Eight Steps to a Chart Audit for Quality, American Academy of Family Physicians](#)
- [The How's and Why's of Chart Audits – Duke University](#)

# Quality Improvement Strategies

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## Presentation Objectives

- Demonstrate utilization of the Quality Improvement Peer Learning Network process
- Share helpful QI tools that have benefited the work of MomsFirst

## Highlights

- Following the QI process for the literacy benchmark
- Improvements in service delivery

## Resources

- EPIC Center QI tools